

HY824

Technology Edition
Entering The
Everything-Data Decade



The Hotel Yearbook
Foresight and innovation in the global hotel industry



Introduction

Dear Readers,

Welcome to the 2024 Technology Edition of The HOTEL Yearbook (HYB), heralding the dawn of the Everything-Data Decade in the hospitality industry. This era promises transformative technological advancements that will reshape how hoteliers operate today and in the future.

At the heart of the data & AI revolution are data-centric innovations and open architectures, enabling seamless data exchange across various technology platforms. Effective data management is now essential for every aspect of the hotel business. No hotelier can escape the data revolution. Resistance is futile - but highly inefficient.

This upcoming decade presents significant challenges and opportunities for suppliers of hotel IT solutions. The challenge lies in developing and integrating sophisticated AI-driven systems that are secure, scalable, and easy to implement. By providing innovative solutions that enhance operational efficiency, enrich guest experiences, and enable data-driven decision-making, suppliers can establish themselves as indispensable partners in the hospitality industry's transformation.

These are thrilling times, and the 2024 HYB captures this dynamic landscape with topics ranging from IT investment and data management to revenue generation, hotel operations, security, and property management systems. Contributions from diverse thought leaders, practitioners, and academics offer valuable, actionable insights. Our popular DOs and DON'Ts sections provide practical guides and training aids on numerous topics, enhancing the utility of this edition.

On a personal note, as we embark on this exciting journey into the Everything-Data Decade, let's remember that at the core of all these advancements lies our commitment to creating unforgettable experiences for our guests. Here's to a future where technology and hospitality walk hand in hand, elevating the industry to new heights.

Welcome to the Everything-Data Decade!



Terence Ronson
2024 Guest Editor

A stylized, handwritten signature of Terence Ronson in black ink.

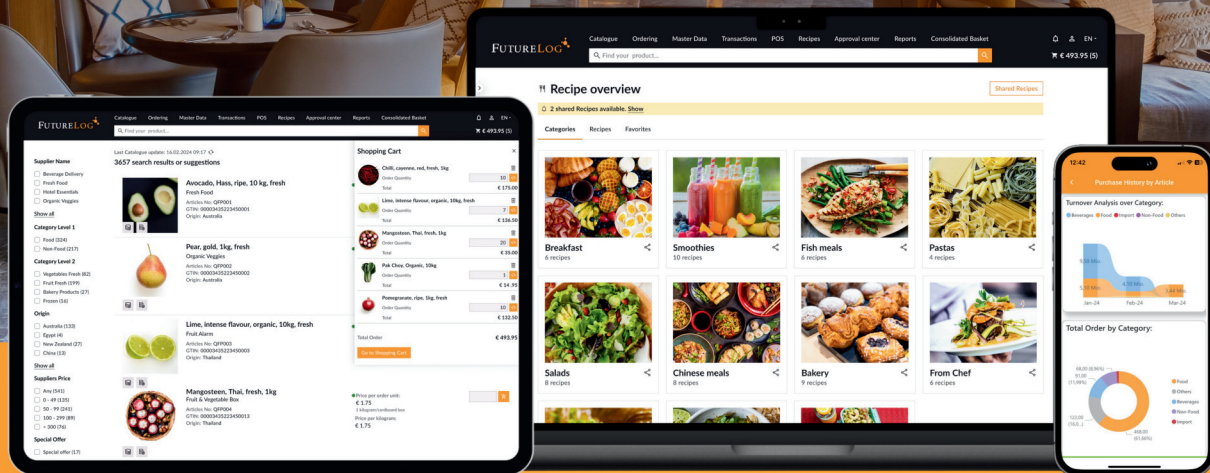


Henri Roelings
HYB Publisher

A stylized, handwritten signature of Henri Roelings in black ink.

FUTURELOG

PROCURE-TO-PAY SOLUTIONS FOR THE HOSPITALITY INDUSTRY



About Us

Designed by hoteliers for hoteliers, our comprehensive suite of market-leading procure-to-pay solutions brings automation, efficiency and simplicity to the P2P process. We have 25 years of experience in supporting customers to digitise their P2P tasks, saving them time and resources while ensuring cloud-based accessibility and secure, seamless connectivity.

“

FutureLog has transformed the way we handle the ordering process across our entire group. Now we're fully automated, we have streamlined communication with our suppliers, it's so easy to use and it has saved our teams so much time and effort.

- Denis Karalić, ACHAT Hotels

”

- ✓ No capital expenditure required
- ✓ Multi-lingual expertise & follow-the-sun support
- ✓ Swift onboarding and implementation
- ✓ Easy integrations to POS and ERP platforms



ORDERING

Simple, streamlined ordering with all supplier product ranges in one place.



INVENTORY MANAGEMENT

Reliable, real-time stock overviews, master data handling and easy in-house transfers.



RECIPE MANAGEMENT

Easy recipe and menu creation, POS connectivity, robust costings & reporting.



CONTRACT MANAGEMENT

Secure, audit-compliant digital archive with automated notifications and easy retrieval.



BUSINESS INTELLIGENCE

In-depth analytics, trend identification, rich visualisations & actionable insights.



INVOICING

Centralised, AI-powered invoice processing with transparent approvals.



CAPEX MANAGEMENT

Intuitive, efficient financial planning, with clear status overviews and activity logs.

Contact us for a commitment-free demo:

✉ sales@futurelog.com 🌐 www.futurelog.com



Hospitality Tech
Industry Calendar
2024-2025

HITEC® 2024 Charlotte
Jun 24 – 27, 2024
Charlotte Convention Center

**HSMAI Americas - Commercial
Strategy Conference**
Nov 25 – 26, 2024
Charlotte Convention Center

**HITEC Technology Investment
Conference**
Jun 27 – 28, 2024
Charlotte Convention Center

2024 Hotel Data Conference
Aug 7 – 9, 2024
Grand Hyatt Nashville

Skift Global Forum 2024
Sep 17 – 19, 2024
The Glasshouse, New York

HEDNA Asia Distribution Conference
Sep 23 – 24, 2024
Siam Kempinski Hotel Bangkok

FHS World 2024
Sep 30 – Oct 2, 2024
Madinat Jumeirah Conference &
Events Centre

**HSMAI Asia - Digital Marketing
Conference**
Oct 10, 2024
Phuket

Hospitality Tech Expo
Oct 15 - Oct 16, 2024
Excel London

ITB Asia
Oct 23 – 25, 2024
Marina Bay Sands Singapore

The Hospitality Show 2024
Oct 28 – 30, 2024
San Antonio, TX, United States

Cvent CONNECT 2024 - Europe
Nov 5 – 7, 2024
Hilton London Metropole

**International Hotel Technology Forum
Asia 2024 (AHTF)**
Nov 12 – 13, 2024
Pan Pacific Singapore

Hotel Technology Forum (HTF) 2024
Nov 18 – 20, 2024
Rancho Palos Verdes

The Phocuswright Conference
Nov 19 – 21, 2024
JW Marriott Phoenix Desert Ridge
Resort & Spa

**HSMAI Middle East - Commercial
Strategy Conference**
Nov 26 – 27, 2024
Conrad Dubai

**HSMAI Europe Revenue Optimization
Conference**
16 Jan, 2025
London

**HEDNA Global Distribution
Conference: North America**
Jan 27 – 29, 2025
Catamaran Resort Hotel and Spa

ITB Berlin 2025
Mar 4 – 6, 2025
Messe Berlin

**International Hotel Technology Forum
2025 (IHTF)**
Mar 18 – 20, 2025
Lisbon

HITEC DUBAI
May 27 - May 29, 2025
Dubai World Trade Center

HITEC® 2025 Indiana
Jun 16 – 19, 2025
Indiana Convention Center

HY3824

Technology Edition
Entering The
Everything-Data Decade

